

# POPE JOHN PAUL II HS OFFICIAL COURSE MATERIALS PARTNER

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## COMMON QUESTIONS

**Q: Why should I purchase my books from Follett?**

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**Q: Where do I get my books?**

**A:** To order your textbooks and other course materials, visit the virtual bookstore at [www.jp2hs.bkstr.com](http://www.jp2hs.bkstr.com).

**Q: What if I don't have internet access?**

**A:** You can place your order by phone with Follett Customer Service at 888-FVC-3383 or fax your order to 800-621-4187.

**Q: When will the booklist be available?**

**A:** July 11, 2017

**Q: What purchasing options are available?**

**A:** Follett offers numerous purchasing options including new and used books, rental books and digital editions. Note that rental and digital editions are not available for all titles. These options will be listed where available.

**Q: Does Follett just sell books?**

**A:** No, Follett is now your one stop shop for all of your school essentials. In addition to course materials, we also offer supplies, technology, and spirit wear to meet all of your needs.

**Q: How are the orders shipped?**

**A:** All orders are shipped via FedEx to your home or other provided address.

**Q: Does Follett accept returns?**

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**Q: What payment methods are accepted?**

**A:** We accept American Express, MasterCard, Visa, Check, or Money Order.

**Q: How do I find out about promotions and other bookstore events?**

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